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you're creating, enhancing, or maintaining software products, work

intake is a challenge you deal with constantly. Doing the right work at

the right time can make or break your project, and there are

surprisingly few resources to show you how to manage this process

effectively. You need to know what your team is executing, what work is

next, and the skill sets required to do the work. Mastering Work Intake:

From Chaos to Predictable Delivery focuses on the full pipeline that

work follows as it enters and exits your organization, including the

different types of work that enter at different levels and times. It is

a must-read for agile coaches, Scrum Masters, product owners, project

and portfolio managers, team members, and anyone who touches the

software development process. Mastering work intake involves recognizing

that it's easy to say "yes" and much harder to say "no.""-- Provided by

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