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 you're creating, enhancing, or maintaining software products, work

 intake is a challenge you deal with constantly. Doing the right work at

 the right time can make or break your project, and there are

 surprisingly few resources to show you how to manage this process

 effectively. You need to know what your team is executing, what work is

 next, and the skill sets required to do the work. Mastering Work Intake:

 From Chaos to Predictable Delivery focuses on the full pipeline that

 work follows as it enters and exits your organization, including the

 different types of work that enter at different levels and times. It is

 a must-read for agile coaches, Scrum Masters, product owners, project

 and portfolio managers, team members, and anyone who touches the

 software development process. Mastering work intake involves recognizing

 that it's easy to say "yes" and much harder to say "no.""-- Provided by

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