

PERFORMNACE EXCELLENCE SYSTEM ASSESSMENT TEMPLATE

Percent Effective	APPROACH AND DEPLOYMENT	Percent Effective	OPERATIONAL RESULTS
0%	<ul style="list-style-type: none"> No systematic approach evident. 	0%	<ul style="list-style-type: none"> No performance results are reported in the operation
10%- 30%	<ul style="list-style-type: none"> Beginning of a systematic approach to the primary purposes of the process. Early stages of a transition from reacting to problems to a general improvement orientation. Major gaps exist in deployment that would inhibit progress in achieving the primary purpose of the company's strategy or process. 	10%-30%	<ul style="list-style-type: none"> The operation is in the early stages of developing trends; some improvements and/or early good performance levels in are reported Operational results not reported for many to most areas of importance to the operation
40%- 60%	<ul style="list-style-type: none"> A sound, systematic approach, responsive to the primary purposes of the operation and processes. A fact-based improvement process in place in key areas; more emphasis is placed on improvement than on reaction to problems. No major gaps in deployment, though some areas of work units may be in very early stages of development. 	40%-60%	<ul style="list-style-type: none"> Improvement trends and/or good performance levels reported for many to most areas of importance to the operation. No pattern of adverse trends and/or poor performance levels in most areas of importance to the operation. Some trends and/or current performance levels – evaluated against relevant comparisons and/or benchmarks – show areas of strengths and/or good to very good relative performance levels.
70%- 90%	<ul style="list-style-type: none"> A sound, systematic approach, responsive to the overall purposes of the process. A fact-based improvement process and cross functional sharing are key management tools; clear evidence of refinement and improved integration as a result of improvement cycles and analysis. The approach is well-deployed, with no major gaps; deployment may vary in some areas of the operation. 	70%-90%	<ul style="list-style-type: none"> Current performance is excellent in most areas of importance to the operation. Most improvement trends and/or performance levels are sustained. Many to most trends and/or current performance levels – evaluated against relevant comparisons and/or benchmarks – show areas of leadership and very good relative performance levels.
100%	<ul style="list-style-type: none"> A sound, systematic approach, fully responsive to the overall purpose of the process. A very strong, fact-based improvement process and extensive cross functional sharing and cooperation are key management tools; strong refinement and integration backed by excellent quantitative and qualitative analysis. The approaches are fully deployed without any significant gaps in any areas of the operation. 	100%	<ul style="list-style-type: none"> Current performance is excellent in most areas of importance to operation. Excellent improvement trends and/or sustained excellent performance levels in most areas of the operation. Strong evidence of industry and benchmark leadership is demonstrated in many areas of the operation.

