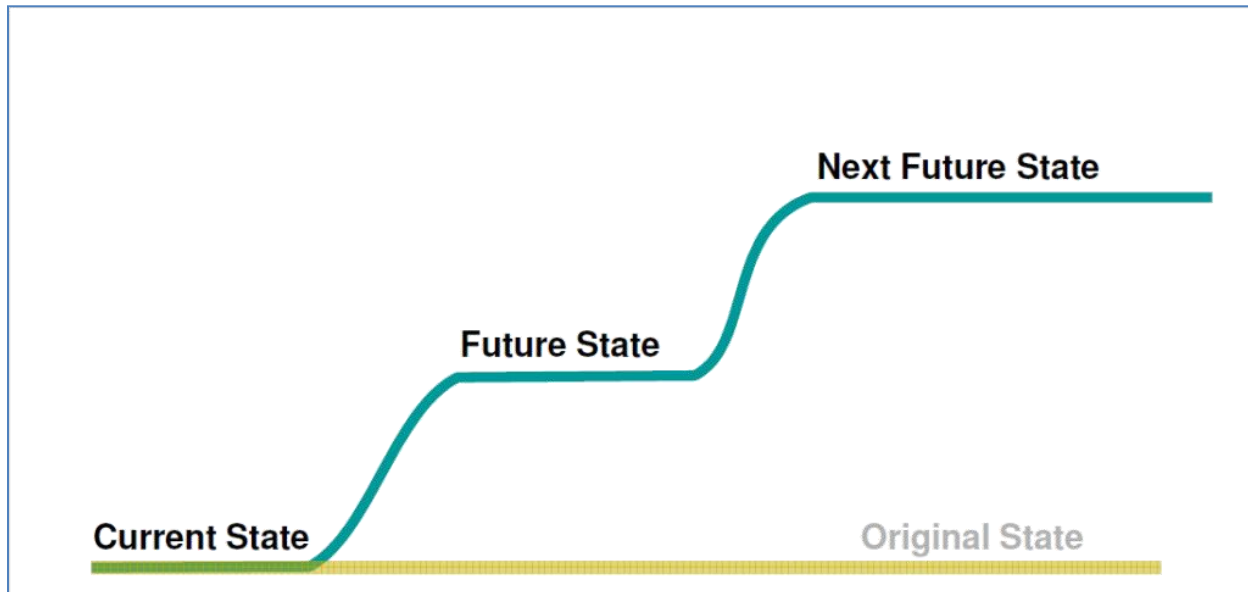


Value Stream Mapping



Value stream mapping is group of processes that delivers value to the customer. It is a management discipline method, or a technique used to document, analyze and improve the flow of information or materials required to produce a product or service for a customer.

1. It gathers and displays a wider range of information than a process map
2. It tends to be at a higher level than many process maps
3. It tends to be used to identify where to focus future projects, subprojects, and/or continuous improvement events

How to use a VSM?

1. Identify opportunities to add value
2. Identify, select and prioritize the value streams you need to improve
3. Map current state and then future state of each stream identified
4. Develop an improvement plan to achieve future state

★ Sources: <http://www.isixsigma.com/dictionary/value-stream-mapping> ; <http://www.strategosinc.com/value-streammapping-3.htm>