**Managing Project Complexity in the Face of Uncertainty**

*This workshop is a response to a report from the IBM CEO (IBM, 2010, “Capitalizing on Complexity: Insights from the Global Chief Executive Officer Study”, IBM Global Business Services, GBE03297-USEN-00). The significant finding from that report was that over half of the 1541 executives from the 60 countries that were interviewed admitted that they were not prepared to support the complex and uncertain environment in which they were forced to do business and they didn’t know what to do about it. Furthermore, they expected complexity and uncertainty to continue to increase.*

*If this isn’t a clarion call to action, I don’t know what is!*

**Who should attend the workshop?**

If your organization is among the majority of those cited in the referenced IBM Report, this three-day workshop is the answer you have been seeking. The workshop has been designed to benefit a small team from your organization. Through a number of exercises your team will adapt a number of tools, templates and processes to meet the specific needs of your organization. Your team of senior managers, line of business managers, PMO/PSO directors and senior project managers will benefit from having attended. Pricing is based on a maximum team size of 6 from one organization. A public offering of the workshop can accommodate a maximum of five teams. Private offerings to a single organization are available and accommodates up to 30 participants.

In the public workshop your team will interact with teams from other organizations and develop strategies for complex project management specific to the needs and culture of your organization. The focus is both strategic and tactical.

In the private workshop your attendees will apply and adapt the Framework to specific enterprise processes and practices.

Learning objectives

Your primary objective is to begin the process of defining an effective complex project framework to meet the needs of the projects that support your organization’s strategic plan. You will engage in several team exercises to define that environment. To be specific your team will:

* Understand the complexity and uncertainty domains that describe the contemporary project landscape and the challenges of effective complex project management (ECPM)
* Know how to classify a project as linear, incremental, iterative, adaptive, or extreme; and choose the best fit project management life cycle (PMLC) and the project management tools, templates, and processes to support them
* Explain the PMLC Model Types and their practical variations.
* Understand the linkage from strategic plans to individual projects
* Be able to leverage a co-manager model and understand its importance in establishing meaningful client involvement
* Elicit the project requirements and define project success
* Know the Requirements Breakdown Structure (RBS) and its use in PMLC selection
* Have a working knowledge of Risk, Quality, and Communications
* Identify stakeholders and build a relationship management plan for them
* Be able to form and deploy a complex project team
* Understand the change process and how it relates to complex project execution.
* Appreciate contemporary practices in project management.

Format

The format of the public class is highly interactive and how-to oriented. Discussion of concepts and principles is followed by a variety of team exercises. The emphasis is on the practical application and adaptation of presented tools, templates, and processes to your organization and to any type of project that supports your strategic plan.

The format of the client class maintains that high level of interactivity but with a significant addition. The purpose of the client class is to lead the client team through a number of exercises that deliver a customized version of the ECPM Framework for use in the client organization.

**Duration**

3 days beginning at 8:00AM and ending at 5:00PM. Lunch and breaks included.

Program materials

Each student receives a three-ring binder including hard copy of all slides used in the workshop, Case Study materials, team exercises and other collateral materials. Copies of the two books used in the workshop are included in the registration price.

* Wysocki, Robert K. (2014). *Effective Complex Project Management: An Adaptive Agile Framework for Delivering Business Value,* J. Ross Publishers.
* Wysocki, Robert K. (2014). *Effective Project Management: Traditional, Agile, Extreme, 7th Edition*, John Wiley & Sons.

Workshop outline

* The Business Challenges of the Complex and Uncertain Business Climate
* The Complex Project Landscape
* Overview of the ECPM Framework
* Complex Project Framework: Ideation Phase
* Complex Project Framework: Set-Up Phase
* Complex Project Framework: Execution Phase
* Establishing & Sustaining Meaningful Client Involvement
* Customizing & Implementing the ECPM Framework

**For further details contact me directly at rkw@eiicorp.com**