How well do you understand and work with the various cultural backgrounds of individual team members?

The better you understand the cultural background of the BPI project team members, as well as ensuring they understand each other's cultural background, the less conflicts that arise on the team and the better the team will work together to accomplish goals of the BPI project.

Respond with: Y = Yes; N = No

☐	I know the nationality of each member of my team.
☐	I understand how each team member's nationality and culture differs and is similar to the other team members.
☐	I understand how to easily communicate with various members of the team based on their personal requirements/cultural background.
☐	I feel comfortable addressing cultural issues via electronic communications.
☐	I understand my own biases on various cultures and am aware of how I present myself as a team leader.
☐	I have worked with the team to set up ground rules to address cultural issues that may arise on the team.
☐	I have ensured all members of the team understand the cultural similarities and differences of the other team members through a variety of methods (conversations, activities, training).