

Part 3: Knowledge, Skills, Methodologies, & Standards

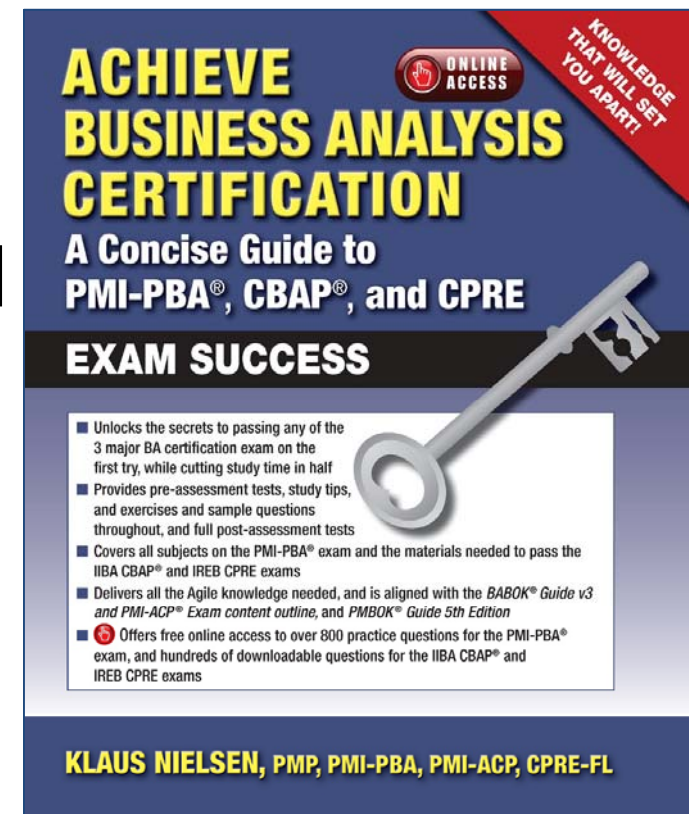
Chapter 11: Professional Ethics & Conduct Standards

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ACHIEVE BUSINESS ANALYSIS CERTIFICATION

A Concise Guide to PMI-PBA®, CBAP®, and CPRE

By Klaus Nielsen



Ethics and Conduct

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Ethics has been defined as “involving the systematic application of moral rules, standards, or principles to concrete problems” (Lewis, 1985)

- Project Management Institute (PMI®) Code of Ethics and Professional Conduct
- International Institute of Business Analysis (IIBA®) Code of Ethical Conduct & Professional Standards

Ethics and Conduct

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“Codes of ethics are valuable as they both raise awareness of ethical issues and dilemmas that professionals may potentially face and also serve to enhance the public profile of the profession. Furthermore, codes of ethics may provide clarifications about the conduct deemed acceptable in client-professional relationships” (Davison, 2000).

PMI's Vision for Ethical Behavior

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“As practitioners of project management, we are committed to doing what is right and honorable. We set high standards for ourselves, and we aspire to meet these standards in all aspects of our lives—at work, at home, and in service to our profession.”

Purpose of a Code of Ethics and Professional Conduct

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“The purpose of this Code is to instill confidence in the project management profession and to help an individual become a better practitioner. We do this by establishing a profession-wide understanding of appropriate behavior. We believe that the credibility and reputation of the profession is shaped by the collective conduct of individual practitioners. We believe that we can advance our profession, both individually and collectively, by embracing this Code of Ethics and Professional Conduct.”

Purpose of a Code of Ethics and Professional Conduct (continued)

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“We also believe that this Code will assist us in making wise decisions, particularly when faced with difficult situations where we may be asked to compromise our integrity or our values. Our hope is that this Code of Ethics and Professional Conduct will serve as a catalyst for others to study, deliberate, and write about ethics and values. Further, we hope that this Code will ultimately be used to build upon and evolve our profession (PMI, 2014).”

Code Structure

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The PMI Code is divided into sections that contain standards of conduct aligned with the following values:



Questions?

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Thank You

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