

# Part 3: Knowledge, Skills, Methodologies, & Standards

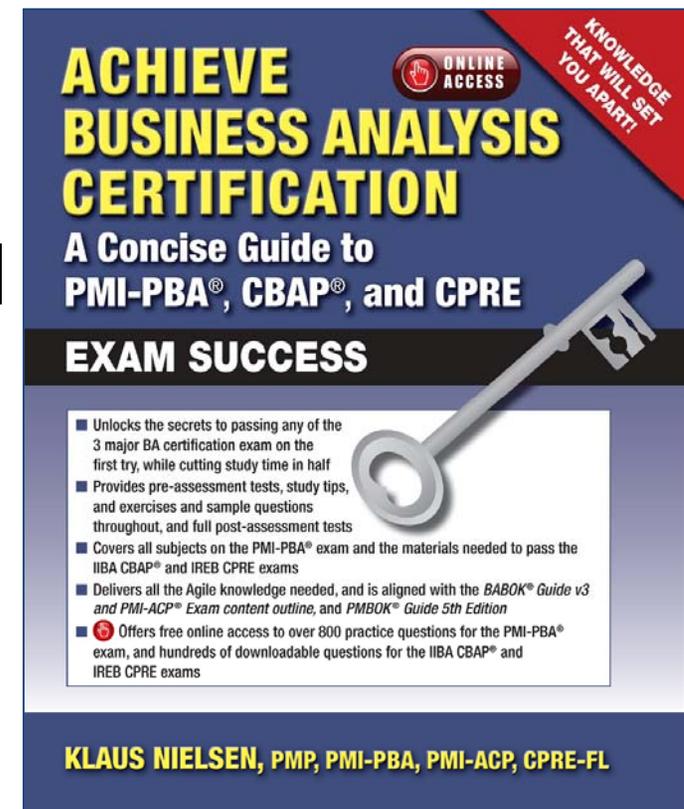
## Chapter 10: PMI-PBA® Knowledge, Skills, Tools & Techniques

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# ACHIEVE BUSINESS ANALYSIS CERTIFICATION

## A Concise Guide to PMI-PBA®, CBAP®, and CPRE

By Klaus Nielsen



# Terms to Know

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- Analytic tools and techniques
- Backlog management
- Business rule analysis tools and techniques
- Change control tools and techniques
- Collaboration tools and techniques
- Communication skills tools and techniques
- Conflict management and resolution tools and techniques
- Contingency planning
- Data analysis tools and techniques



- Decision-making tools and techniques
- Development methodologies
- Document management tools and techniques
- Elements of a requirements management plan
- Elicitation tools and techniques
- Estimating tools and techniques
- Facilitation tools and techniques
- Interface analysis
- **Leadership principles and skills**
- Lessons learned and retrospectives

# Terms to Know (Continued)

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- Measurement tools and techniques
- Negotiations tools and techniques
- Organization assessment
- Planning tools and techniques
- Political and cultural awareness
- Prioritization tools and techniques
- Problem solving and opportunity identification tools and techniques
- Process analysis tools and techniques
- Project methodologies
- Quality management



- Reporting tools and techniques
- Requirements traceability tools and techniques
- Requirement types
- Root cause analysis
- Scheduling tools and techniques
- Stakeholder analysis
- System thinking
- Validation tools and techniques
- Valuation tools and techniques
- Verification tools and techniques
- Version control tools and techniques

# Questions?

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# Thank You

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Klaus Nielsen



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